

# SANCTUARY PRODUCT WARRANTY

Sanctuary warrants that all Sanctuary products comply with the requirements of the Consumer Guarantees Act 1993; specifically that products supplied by Sanctuary will be free from manufacturing defects under normal use.

Sanctuary products come with a minimum 5 year product warranty, in accordance with its standard warranties, in effect at date of delivery. That is provided the goods are genuine Sanctuary components, have been fabricated and installed by an authorised Sanctuary dealer and used in accordance with recommendations given, including that the goods have been, or are being used for the purpose for which they were designed.

This limited warranty does not cover apparent defects caused by unfair wear and tear or abnormal use of the product, modification or alteration of the product, improper assembly or failures resulting from inadequate inspection and maintenance or extreme weather. Sanctuary may repair or replace at its option any portion of the subject product which proves to be defective under the terms of this warranty at no further cost to the buyer.

Sanctuary shall be liable under this limited warranty only for the cost or at its option, the repair or replacement of defective products.

All incidental or consequential damages which may arise including, but not limited to business losses, personal property damage and third party liabilities are hereby excluded.

Also expressly excluded under this warranty is any material or product that may be included in the manufacture of the product covered by the warranty of another supplier.



## WARRANTY CATEGORIES

PRODUCT CATEGORY	DESCRIPTION	PRODUCT-WARRANTY	EXCLUSIONS
BALUSTRADES	Aluminium & Toughened Glass	5 Years	
GATES & FENCING	Aluminium Gate/Fence	5 Years	Working Parts - 2 year warranty Nice Automation - 2 year warranty
DURALLOY PLUS POWDER COAT	Powder Coated Aluminium	15 Years	
DURATEC POWDER COAT	Powder Coated Aluminium	25 Years	Colour Performance Warranty 20 Years

## PURCHASER RESPONSIBILITIES

### Be able to show that:

- the product defect or damage has occurred because of faulty products or workmanship.
- the product has been used expressly for its intended purpose.
- the product maintenance obligations have been fulfilled.
- they are the original purchaser.
- the claim is within the warranty period as set for the product.