

WARRANTY & MAINTENANCE

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Project Location		
	Date of Install	
Name		
Signed	Date	
Warranty —		

This 10 year warranty form applies for both Aurora Fencing and Aurora Gates, that have not been installed within 1.5m from a salt water pool or 0.25km of the ocean.

- All products must be installed according to the Belaire Instruction Guides and recommended practices. If your property is within 500 meters of the ocean, To retain the warranty you will need to be regularly cleaning your entire fence down with fresh water. We recommend a monthly wash down if you are within 500 meters of the Ocean. For the best assurance we would also recommend looking to have your fence powder coated using the Dulux Durralloy Plus powder coat option.

CONDITIONS OF WARRANTY

- 1. BelAire warrants that its products are free from defects caused by faulty manufacture or faulty materials. If any of its products are found to be faulty, BelAire will provide replacement components only.
- 2. This warranty excludes any defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage or any modifications performed without consent from an approved BelAire technical adviser.
- 3. BelAire will not be liable for any consequential or economic loss or damage under any circumstances including those suffered through or resulting from defects caused by faulty manufacture or materials.
- 4. Warranty will be void if the materials for the fence have been stored outside in the weather for more than 30 days. If goods are left stacked, please make sure they are covered to avoid capillary water damage.
- 5. Warranty is available to initial purchaser only.
- 6. Warranty will be void if the installer has not installed the BelAire fence to the correct method as shown in the provided instructions.
- 7. This warranty does not cover the following items:
 - a) Act of God. (i.e.: Flooding, earthquake, fire or any devastating storm beyond normal reasonable weather.)
 - b) Failure due to incorrect installation or finishing.
 - c) Any BelAire fences that are installed in water surrounded area.
 - d) Lack of proper scheduled maintenance
- 8. If any warranty issue should arise you must:
 - a) Contact your nearest BelAire representative on 0800 235 2473 as soon as the failure is noticed.
 - b) Not employ or use any person not approved by BelAire staff for repair work. BelAire will not accept any charges for repair work made without our prior consent.
 - c) Present this document with proof of purchase.

MAINTENANCE

- Cleaning the fences and gates on a seasonal basis is required, using a soft brush and mild detergent do not use any harsh substances. (If your fence is within 0.5km from the ocean, a more frequent cleaning schedule would be required, to account for being exposed to salty sea spray.)
- If you have hard water you will need to wash your fence down alot more regularly with mild detergents or soaps, if the fence is not cleaned and does not get the rain water to wash off any of the left over minerals then you may have a build up of minerals which can become hard to remove.
- Do not face any sprinkler systems directly onto the fencing, try to avoid any regular or excessive amounts of water running onto the Aurora fencing often as the fine minerals will build up.
- Avoid using any fertilizers and garden chemicals near fences to limit chances of contact.
- · Where possible, avoid any soil and earth coming in contact with the fence.
- Be sure to slope all concrete away from the posts, this will prevent any water build up around the base of the posts.
- If contact with salt water occurs, the fencing must be washed down as soon as possible (if near a salt water pool, wash down with fresh water after each swim.)
- To prevent the fencing being pushed out of alignment, avoid leaning or stacking materials against the fence.
- Do not set aluminium posts directly into rapid or quick setting concrete, the posts must be insulated in order to avoid immediate contact with these products as the additives can react with aluminium.
- During the installation of swing and sliding gates, drilling screws, rivet shanks, and other metal particles should be immediately removed to prevent staining and rust.
- · All sliding gate tracks or racks should be cleared of any debris, including, sand, leaves and stones.
- · Regularly examine drainage holes to check for any blockages.
- If you have to remove any hard stains because of hard water, we would recommend using White Vinegar, Lemon juice with warm water and scrub and dry.

Below is an example of an aluminium fence that has not been maintained, it had regular irrigation watering by the owner and the fence was under the eaves of the house and was not cleaned down with water and detergent.

A simple wash down using soapy water would of prevented this build up of calcium carbonate. (fine Minerals in the water)







BelAire®
DESIGNER FENCING

For more information, call us to speak to one of our friendly team:

0800 235 2473

...make it your own!

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