

0800 BELAIRE (0800 235 2473)
www.belairefencing.co.nz

BelAire®

DESIGNER FENCING

...make it your own!

- SOLID PANEL FENCING 
- COMMERCIAL ACOUSTIC WALLS 
- FRAMELESS GLASS FENCING & BALUSTRADES 
- LOUVRE & SLAT FENCING 
- GATES 

10 Year Warranty
Glass & Balustrade Fencing

WARRANTY & MAINTENANCE

Tick to verify the fence has not been installed within 0.25km of the ocean
(warranty will not be applicable, if unticked)

Project Location

Date of Install

Name

Signed

Date

Warranty

This 10-year warranty applies for both the glass panels and the Polished Stainless-Steel Spigots (not within 0.5km of the ocean or 1.5m from saltwater pool).

Hinge and Latch sets have a 2-year warranty.

All Powder coated hardware including powder coated spigots have a 1-year warranty on the powder coating - all products must be installed according to the BelAire instruction guides and recommended practices.

CONDITIONS OF WARRANTY

1. BelAire warrants that its products are free from defects caused by faulty manufacture or faulty materials. If any of its products are found to be faulty, BelAire will provide replacement components only.
2. This warranty excludes any defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage or any modifications performed without consent from an approved BelAire technical adviser.
3. BelAire will not be liable for any consequential or economic loss or damage under any circumstances including those suffered through or resulting from defects caused by faulty manufacture or materials.
4. Warranty will be void if the materials for the fence have been stored outside in the weather for more than 30 days. If goods are left stacked, please make sure they are covered to avoid capillary water damage.
5. Warranty is available to initial purchaser only.
6. Warranty will be void if the installer has not installed the BelAire fence to the correct method as shown in the provided instructions.
7. This warranty does not cover the following items:
 - a) Act of God. (i.e.: Flooding, Earthquake, fire or any devastating storm beyond normal reasonable weather.)
 - b) Failure due to incorrect installation or finishing.
 - c) Any BelAire fences that are installed in water surrounded area.
 - d) Lack of proper Scheduled Maintenance
8. If any warranty issue should arise you must:
 - a) Contact your nearest BelAire Representative on 0800 235 2473 as soon as the failure is noticed.
 - b) Not employ or use any person not approved by BelAire staff for repair work. BelAire will not accept any charges for repair work made without our prior consent.
 - c) Present this document with proof of purchase.

MAINTENANCE

- Cleaning the fence or balustrade on a seasonal basis is required, using a soft brush and mild detergent - do not use any harsh substances. (If your fence is within 0.5km from the ocean, or water from a salt water pool will require a more frequent cleaning schedule would be required, to account for being exposed to salty sea spray.)
- If you have hard water you will need to wash your fence down more regularly with mild detergents or soaps, if the fence is not cleaned and does not get the rain water to wash off any of the left over minerals then you may have a build up of minerals which can become hard to remove.
- Do not face any sprinkler systems directly onto the fencing or balustrade try to avoid any regular or excessive amounts of water running onto the glass and hardware often as the fine minerals will build up. see images below of damage caused from mineral build up on the glass
- Avoid using any fertilizers and garden chemicals near fences to limit chances of contact.
- If possible, avoid any soil and earth coming in contact with the fence.
- Be sure to slope all concrete away from the posts, this will prevent any water build up around the base of the posts.
- If contact with salt water occurs, the glass and hardware must be washed down as soon as possible (if near a salt water pool, wash down with fresh water after each swim.)
- To prevent the fencing and balustrade being pushed out of alignment, avoid leaning or stacking materials against the panels
- If you have to remove any hard stains, we would recommend using White Vinegar, Lemon juice with warm water and scrub and dry.
If the water stains have become thick and hard to remove then you will need to use a more abrasive product like C-Thru water spot remover which you can purchase from most hardware stores. you will need to give the panels a good hard and thorough scrub using the non abrasive application pads included in the glass cleaner.

Below is an example of a glass fence that has not been maintained to the standard requirement, it had been installed with garden sprinklers facing it and the water was hard causing water marks.

A simple wash down using soapy water would have prevented this build up of calcium carbonate. (fine Minerals in the water)



to fix this issue the panels required a hard scrub down using the water spot remover to get them back to original condition. it takes some hard scrubbing if the panels have been left to get to this state.

Regular cleaning must be done to prevent the buildup of the minerals from the town or bore water supplies.

POOL FENCING CARE GUIDE

Thank you for choosing BelAire Designer Fencing for your pool fencing needs.

Your pool fence is primarily installed to protect your family from the dangers of open water.

Drowning is the unfortunate a result of having inadequate safety measures in place, and we all have a responsibility to do everything we can to prevent such a tragedy in your household. As a homeowner with a pool/spa, it is your responsibility to ensure the regular checking and maintenance of your pool barrier and gates to ensure that your pool area is safe and maintained in accordance with NZ Standards Fencing of Swimming Pools Act 1987.

Your pool is typically most used through the summer period and so we suggest that you perform these checks every 3 weeks through the summer season, and then every 3 months through the winter period when the pool may not be used as often.

Please refer to the information on this link detailing your responsibility as a pool owner:

<https://www.building.govt.nz/building-code-compliance/f-safety-of-users/pool-safety/guidance-for-pool-owners/safety-guidance-for-pool-owners/>

In addition to this, please follow the instructions below to check that your fence and gate complies.

FIXINGS

You should check the screws, bolts, and fasteners that hold your fence together from time to time. Tighten any that are loose and have any damaged parts replaced to make sure the fence remains stable.

ALTERNATIVE ACCESS POINTS

You should check around the outside of the pool area that there is nothing within reach of the fence that a child could climb up on and get access into the pool area. Also look for any alternative access points that are not easily recognised, such as items of play equipment that could be moved into position to provide access.

GAPS AND OPENINGS

Take time to check around the pool area once fencing is all complete to make sure there are no areas with any gap or hole larger than 100mm.

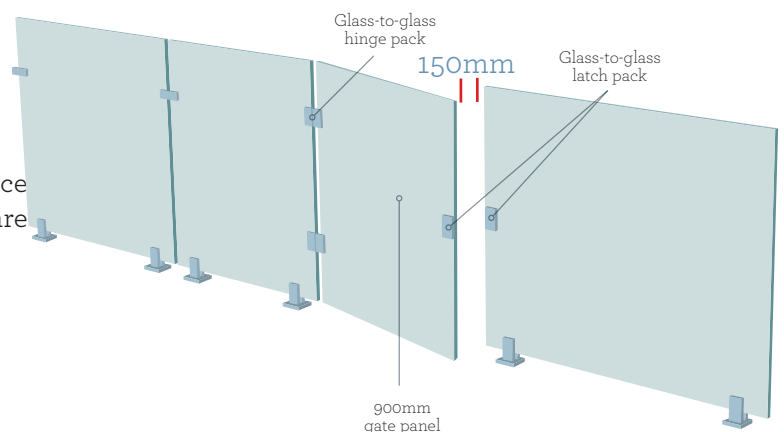
GATES

Pool Gates is where regular checks need to be in place, as a home owner it is up to you to be responsible for the regular maintenance checks to ensure your gate is always self-closing and latching.

With our broad knowledge in all types of pool fencing, BelAire has the experience to ensure your existing pool barrier is compliant. If you have any questions, please contact one of our team on **0800 235 2476**

HOW TO CHECK YOUR GATES

Every gate or door shall be fitted with a device that will automatically return the gate or door to the closed position and operate the latching device when the gate or door is stationary and 150 mm from the closed and secured position. Open your gate to 90 degrees and let it go to self-close to latch shut. Do this 2 times. Then open to 150mm open from closed/latch position and let it self-close to latch shut. If on each occasion it closes surely, and latches securely, then your gate is well and safe.



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For more information, call us to
speak to one of our friendly team:

0800 235 2473



FOR
FULL SPECS
contact your local
BelAire agent

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Email us at
sales@belairefencing.co.nz
to find your
nearest agent

BelAire Designer Fencing is a division of:


storetech
INDUSTRIES LTD
Better outdoor spaces

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