# Introduction to Specifier Insights









2024

# BUILDER SENTIMENT





#### **CONTENTS**

#### SPECIFIER INSIGHTS

04

SPECIFIER PROFILE: WHO WE SURVEYED

05

THE SHAPE OF PRACTICES IS CHANGING

06

SPECIFIER PROFILE: PROJECT MIX

07

SHIFTING PRACTICE FOCUS

08

BUILDER PROFILE: WHO WE SURVEYED

09

BUILDER PROFILE: PROJECT MIX

10

ESSENTIAL
INFORMATION FOR
PRODUCT SELECTION

1

INFORMATION PREFERENCE BY PROFESSION

12

SPECIFIERS: KEY BUSINESS CHALLENGES

13

BUILDERS: KEY BUSINESS CHALLENGES 14

KEY FACTORS
INFLUENCING PRODUCT
SELECTION

15

INFLUENCES ON PRODUCT SELECTION BY PROFESSION

16

RISING IMPORTANCE OF PRICING IN SPECIFICATION

17

TRUSTED RESOURCES
FOR PRODUCT
SELECTION

18

GROWING TRUST IN CERTIFICATION SYSTEMS 19

BUILDER TRUST IN CERTIFICATION SYSTEMS

20

CERTIFICATION PREFERENCE BY PROFESSION

21

SPECIFIERS' CURRENT STANCE ON CARBON

22

PRESENTING CARBON DATA

23

GO-TO SOURCES OF CARBON INFORMATION

24

DESIGNING TO H1

25

BUILDING TO H1

26

EDUCATION AND TRAINING PREFERENCES

27

MAKING TRAINING EFFECTIVE

28

MAKING THE MOST OUT OF SHORT-FORM & LONG-FORM CONTENT

#### **ABOUT EBOSS**

Established in 2006, EBOSS connects building product suppliers with New Zealand's architectural and construction communities through their significant online product library, electronic publications, and industry events. EBOSS keeps the industry informed through their regular research programme, which in addition to the biennial Specifier Insights includes Industry Sentiment Reports, and the EBOSS Pulse Report which summarises demand indicators for residential and commercial construction as well as past reports into BIM adoption and the building industry supply chain.

CONTACT:
Matthew Duder
Managing Director, EBOSS
matthew@eboss.co.nz
+64.9.551.6902 +64.21.675.91

Note: The ratings in some of the stacked bar char may not add to 100%. This is due to rounding.



# **Key Themes**

### Part 1

Fragmentation of specifers Practice Diversification

### Part 2

Educators & Trainers Content Creation Six quick wins



# **Practice Fragmentation**



2022

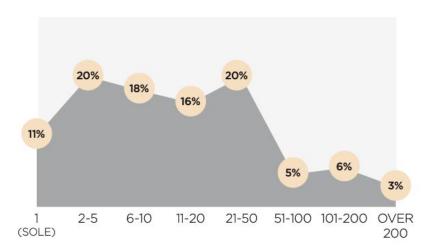
BASE: 157

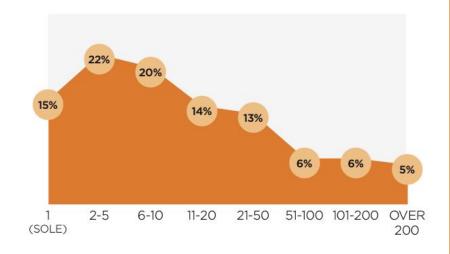
49% 1-10 EMPLOYEES 2024

BASE: 184

57%

1-10 EMPLOYEES





2022

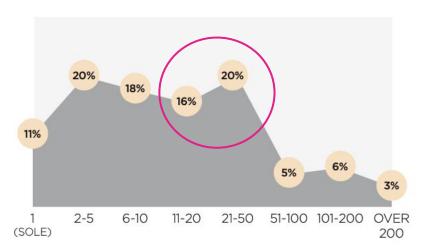
BASE: 157

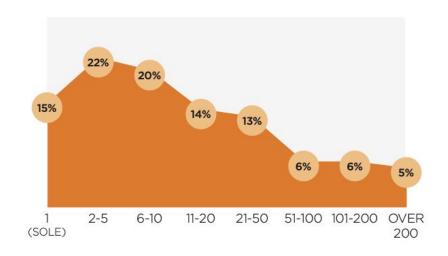
49% 1-10 EMPLOYEES



BASE: 184

**57%**1-10 EMPLOYEES





2022

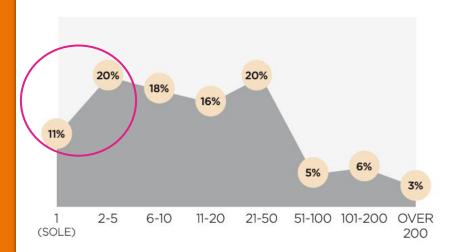
BASE: 157

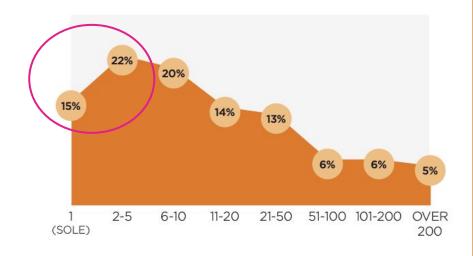
49% 1-10 EMPLOYEES 2024

BASE: 184

57%

1-10 EMPLOYEES







2022

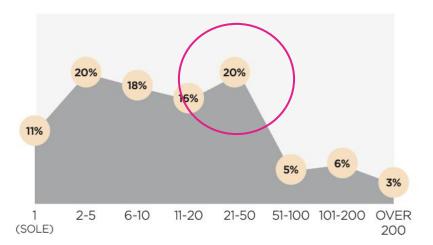
BASE: 157

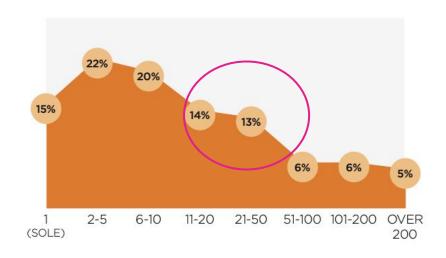
49% 1-10 EMPLOYEES



BASE: 184

**57%** 1-10 EMPLOYEES









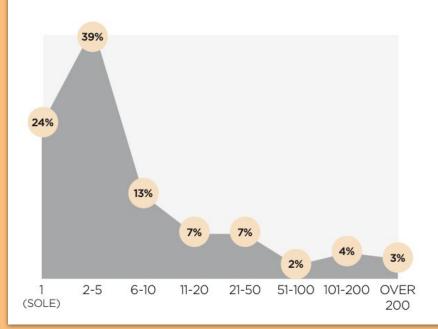
BASE: 227

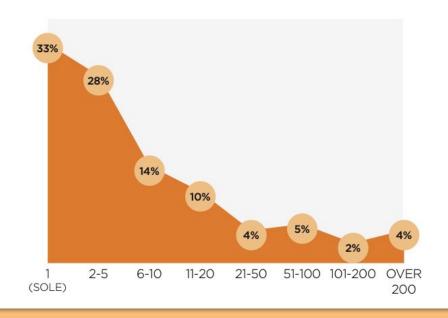




BASE: 231

33% SOLE PRACTITIONER









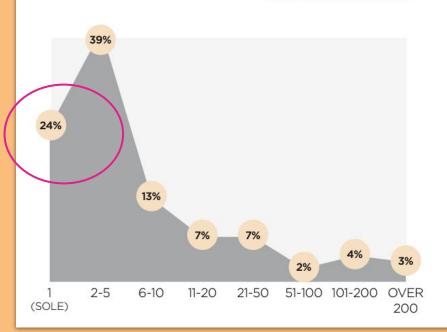


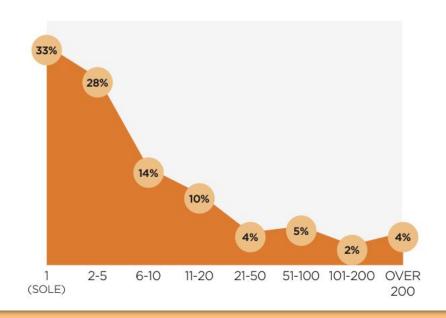
24%
SOLE PRACTITIONER



BASE: 231

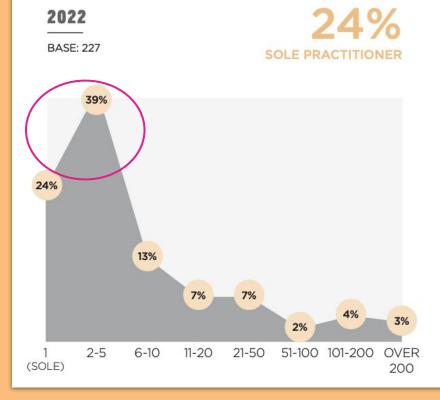
33% SOLE PRACTITIONER





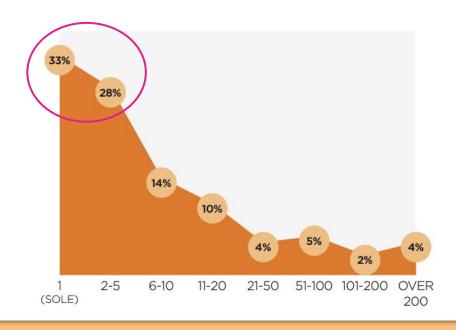


#### **ARCH. DESIGNERS**









#### ARCH. DESIGNERS



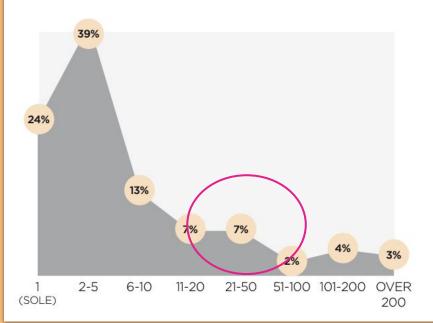
BASE: 227

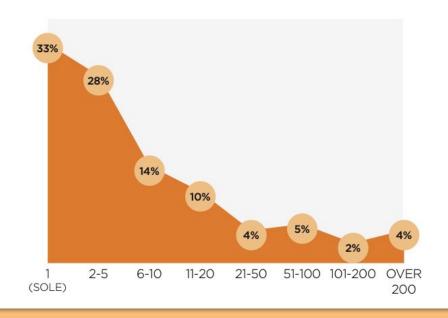
24%
SOLE PRACTITIONER



BASE: 231

33% SOLE PRACTITIONER







#### **ARCH. DESIGNERS**



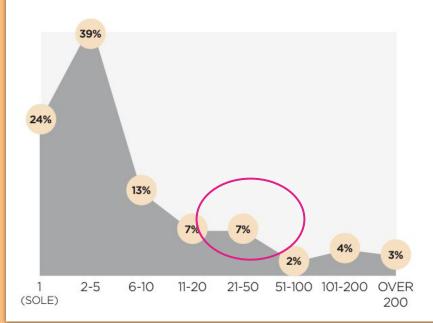
BASE: 227

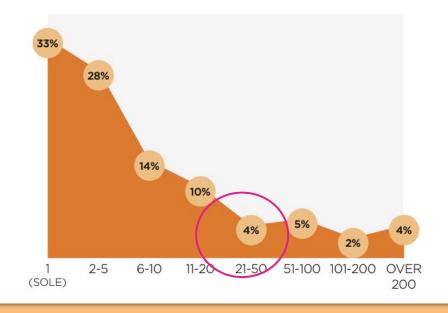
24%
SOLE PRACTITIONER



BASE: 231

33%
SOLE PRACTITIONER







# **Fragmentation of Practices**

More architects & designers working than ever before

Mainly come from mid sized firms



# Typical mix of work

New project from old clients <u>or</u> Contracting back to old practice

In both scenarios they are hard to reach, as they are working in isolation.



# **Fragmentation of Practices**

How do we influence senior practitioners working remotely or contracting?

Need to reconsider how we engage with smaller firms



















# **Practice Diversification**



# **Specifiers are Diversifying**

57% of all specifiers are involved in both commercial & residential work

Many firms are chasing work that they have no or little experience

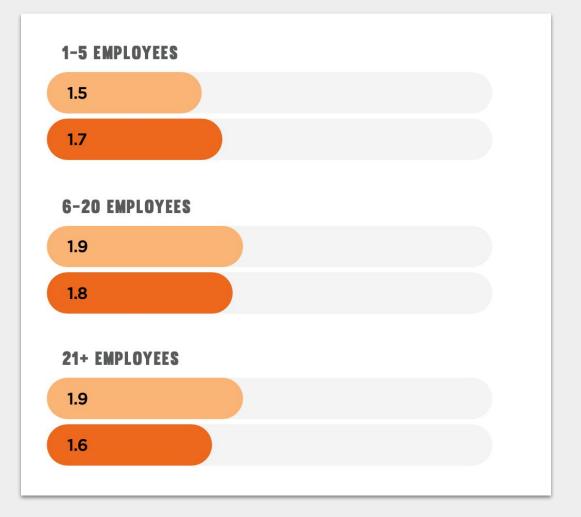
Smaller firms are doing more complex work



## **Residential**

AVERAGE NUMBER OF CATEGORIES PER PRACTICE



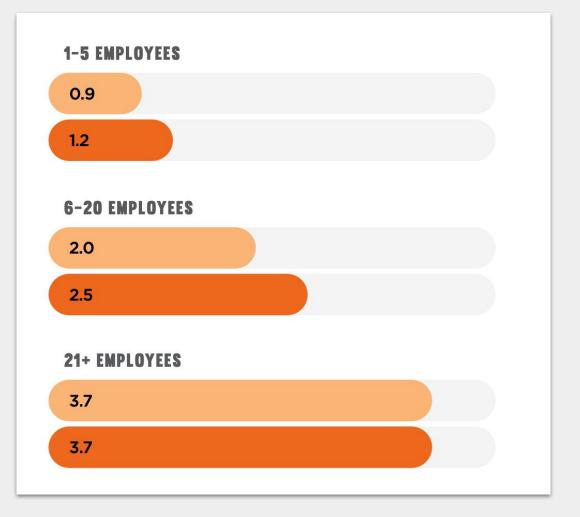




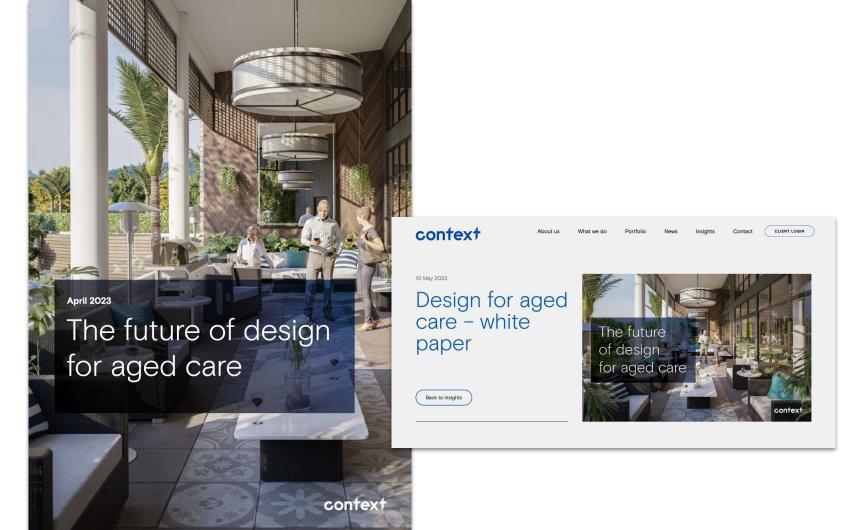
### **Commercial**

AVERAGE NUMBER OF CATEGORIES PER PRACTICE

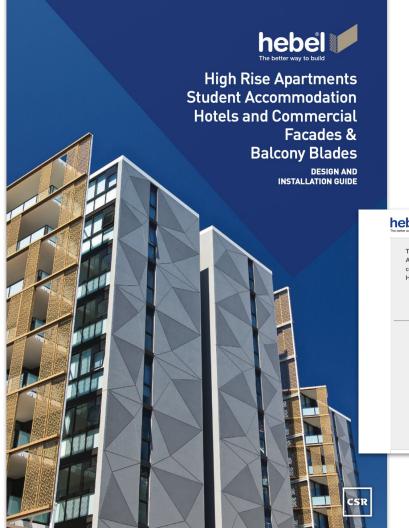












hebel

Housing

Multi Residential

Products

The content in the Design and Installation Guides for Low Rise Multi-Residential Intertenancy Walls, High Rise Apartments, Student Accommodation, Hotels and Commercial Corridor, Intertenancy, Shaft & Service Walls and High Rise Facades downloads are for Australian conditions. For documentation to support compliance of these systems with the NZ Building Code please contact Hebel NZ on 0800 4 HEBEL (0800 443 235).

Design & Installation Guides

Brochures

. . .

General Technical Manuals

CAD Files

MSDS Files

hebd \*

High Rise Apartments Student Accommodation Hotels Commercial Design & Installation Guide



High Rise Facades Design and Installation Guide







A Technical Design Guide for creating better Medium Density Housing in New Zealand



# How do you make it easier for those diversifying or specialising?

Design support for healthcare, hospitality, education, accommodation

**New categories - BTR, retrofitting office space** 



# **Key Themes**

### Part 2

Educators & Trainers Content Creation Six quick wins



